

# ANNUAL IMPACT REPORT 2024

ACCESS CENTER FOR HUMAN RIGHTS (ACHR)

www.achrights.org

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#### INTRODUCTION

In 2024, Access Center for Human Rights (ACHR) continued to work toward achieving its mission to expose human rights violations against Syrian refugees in Lebanon and advocate for accountability. ACHR sought to bolster advocacy efforts for Syrian refugees and raise awareness about refugee issues. Additionally, ACHR focused on addressing the gap in policies and procedures to preserve their rights in line with humanitarian principles and international law.

During 2024, ACHR conducted rigorous data collection, documentation, context analysis, and reporting on various human rights abuses faced by Syrian refugees in Lebanon. ACHR documented a surge in the number of violations of the rights of Syrian refugees that doubled from 2023. ACHR closely examined the aftermath of the preexisting and new challenges faced by the Syrian refugees in Lebanon. ACHR monitored the impact of the ongoing Lebanese government's intentional evasion of clear policies to address Syrian refugee issues along with the inflammatory political rhetoric and practices aimed at pressuring refugees to return to Syria. These circumstances fueled hate speech and led to attempts of unsafe irregular migration across the Mediterranean, seeking better living conditions.

ACHR further tracked the tightening of security measures, the increase in security raids, arbitrary arrests, and forced deportations of Syrian refugees implemented by the Lebanese authorities. These policies led to a rise in physical violence, forced evictions from homes and camps, and a significant increase in kidnappings for ransom and human trafficking involving refugees. The Israeli attack on Lebanon exacerbated the living situation of Syrian refugees who witnessed more violations such as forced evictions from their homes and discrimination as well as denial of safe shelter. By the end of 2024, ACHR followed up on the potential effects of the ceasefire in Lebanon and the fall of the Assad regime on the lives of refugees in Lebanon and the risk of forced deportation.

ACHR advocated for the rights of Syrian refugees in Lebanon by participating in events, conferences, and meetings with organizations and decision-makers at local and international levels. Through its social media accounts and website, ACHR provided a voice for Syrian refugees who have suffered violations of their rights and a source of information for the public on the latest developments related to their living conditions. Overall, ACHR's efforts aimed to uphold the dignity and rights of Syrian refugees in Lebanon and promote more humane treatment for this vulnerable population.



#### **BACKGROUND AND HISTORY**

Access Center for Human Rights (ACHR) is a non-governmental, non-profit organization run by Syrian law, human rights, and journalism professionals. As pro-democracy activists in Syria, they were forced to seek asylum in Lebanon. ACHR works to strengthen the rule of law and ensure accountability for all. The organization is completely non-religious, non-sectarian, and politically independent. It advocates for the collective and individual rights of refugees and meticulously researches and publicizes violations of international law to which they are subjected. ACHR also works for the voluntary, dignified, and safe repatriation of refugees to their countries of origin. It has been officially registered in Lebanon since 2017, under 1716/2019, and in France since 2020, under W931023779. It operates with charitable status in both the United States and Canada.



To promote legal accountability, international law, comprehensive refugee policies, and awareness of human rights violations in Lebanon, ACHR has published over 109 reports, campaigns, research papers, press releases, policy documents, and advocacy letters since 2019. The organization has also led or co-led numerous advocacy campaigns. In addition, ACHR maintains the only database in Lebanon, which was meticulously created using an incredibly rigorous technique to record violations. It has since become one of the organization's main databases for publications and an important resource for the work of its partners.

#### **KEY THEMATIC AREAS OF THE WORK OF ACHR**

The Access Center for Human Rights (ACHR) focuses on four key thematic areas in its projects, activities, and mandate. The ACHR mainly focuses on the Field Information gathering for monitoring and investigation of human rights violations against Syrian refugees, Policy and Advocacy, to raise awareness and influence policy changes that protect the rights of refugees, Research to identify the root causes of human rights violations, and Accountability to hold perpetrators accountable and seek justice for victims through legal mechanisms and public awareness



**Field Information** Gathering



Policy and Advocacy



Research



Accountability

#### FIELD INFORMATION GATHERING PROGRAM



ACHR disseminates information of human rights breaches and encourages the sharing of human rights defenders' experiences. From 2020 to 2024, ACHR documented 21,731 violations against Syrian refugees including arbitrary arrest, ill-treatment, forced deportation, sexual violence, enforced disappearance, discrimination, and forced eviction. Finally, ACHR equally issues statements highlighting these abuses and serves as a vital and reliable information source for journalists and media organizations.

In 2024, Access Center for Human Rights (ACHR) documented 8,471 cases of violations committed against Syrian refugees in Lebanon.



 Arbitray Arrest and Detention

982



 Arbitrary Pushbacks and Returns



• Discrimination on the Basis of Race, Thought, and Belief



Enforced Disappearance



681



• Forced Eviction



• Ill-Treatment and Torture

1,100



• The Seizure of **Official Documents** 

08



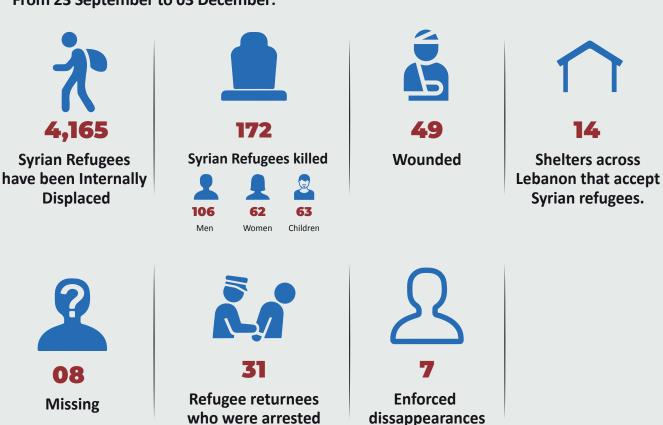
#### **VIOLATIONS DURING THE HOSTILITIES ON LEBANON**

ACHR disseminates information of human rights breaches and encourages the sharing of human rights defenders' experiences. From 2020 to 2024, ACHR documented **21,731** violations against Syrian refugees including arbitrary arrest, ill-treatment, forced deportation, sexual violence, enforced disappearance, discrimination, and forced eviction. Finally, ACHR equally issues statements highlighting these abuses and serves as a vital and reliable information source for journalists and media organizations.

#### From 23 September to 22 October, ACHR documented:



#### From 23 September to 03 December:



For more details on violations, please see the annual violations report of 2024.1

#### **RESEARCH PROGRAM**



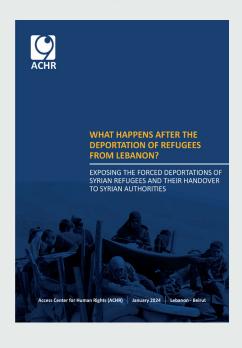
The Access Center for Human Rights (ACHR) conducts numerous interviews each month with witnesses of human rights violations against Syrian refugees in Lebanon and collects open-source information to triangulate violations. Following thorough investigation, data analysis, and legal analysis, ACHR feeds this research in an array of formats including ad-hoc analytical reports, policy papers, position papers, joint statements, press releases, and qualitative reports on specific issues, including comprehensive periodic summaries and updates. It also uses this research to advocate for refugee rights and organizes awareness-raising social media campaigns and webinars.

#### **REPORTS**



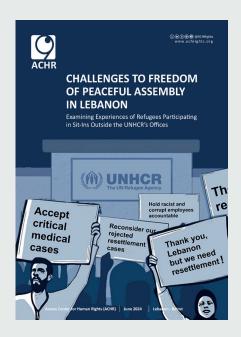
# What happens after the deportation of refugees from Lebanon?<sup>2</sup>

The report highlights the severe human rights violations against Syrian refugees in Lebanon, including arbitrary arrests, forced deportations, and systemic abuse by both Lebanese and Syrian authorities. It includes testimonies of the victims of such violations and facts challenging the claims of "voluntary return" and "safe Syria". It also highlights the probable collaboration between Lebanese and Syrian forces, as well as smuggling gangs, in perpetuating these violations, such as torture, forced disappearances, and exploitation. ACHR calls on the Lebanese government, international community, and UNHCR to halt forced deportations, ensure legal protections for refugees, and address the ongoing humanitarian crisis.



#### **Challenges to Freedom of Peaceful Assembly** in Lebanon<sup>3</sup>

The document focuses on Syrian refugees' challenges in Lebanon, specifically their experiences during peaceful sit-ins outside UNHCR offices. It details discrimination, health and economic inequalities, the and ineffectiveness of UNHCR's complaint resolution mechanisms, which lead to violations of the refugees' right to peaceful assembly. The report concludes with a legal analysis and recommendations for the UNHCR, the Lebanese government, and the international community to better protect and support Syrian refugees.



#### The risk of return: As Israel bombs Lebanon, Syrian deportees face detention, conscription, or worse<sup>4</sup>

This story was produced in collaboration between the Syrian Investigative Journalism Unit (SIRAJ), The New Humanitarian, and the Access Center for Human Rights (ACHR).

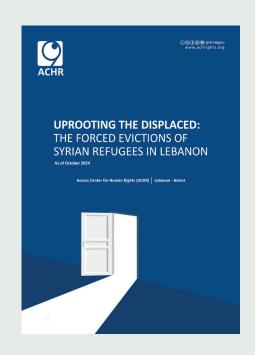
The document discusses the dire situation faced by Syrian refugees deported from Lebanon back to Syria amidst escalating Israeli airstrikes on Lebanon. The deportees face arrest, conscription into the Syrian army, and abuse upon return to Syria, with some being tortured or killed. The document highlights the collaboration between Lebanon and Syria in these deportations, driven by financial and political motives, and the lasting trauma experienced by the deportees.



<sup>3-</sup>https://www.achrights.org/en/2024/06/20/13548/

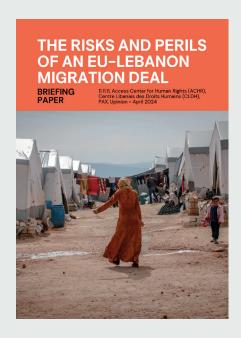
#### Uprooting the displaced: the forced evictions of Syrian refugees in Lebanon<sup>5</sup>

The report highlights the worsening plight of 1.5 million Syrian refugees in Lebanon due to the socio-economic crisis and Israeli bombardment, with forced evictions increasing significantly and often involving violence, coercion, and systemic push factors. It underscores the Lebanese government's discriminatory policies, lack of due process, and the compounded challenges refugees face, including forced deportations and barriers to accessing shelter and aid. ACHR calls on Lebanon to halt forced evictions, ensure housing rights and urges the UNHCR and international community to prioritize humanitarian aid and protection for refugees, emphasizing that Syria remains unsafe for returns.



#### The risks and perils of an EU-Lebanon migration deal Briefing Paper<sup>6</sup>

ACHR criticized the EU-Lebanon migration deal which risks violating international law by incentivizing unsafe refugee returns to Syria. ACHR stressed that such a deal would make the EU complicit in human rights violations, including forced deportations and chain refoulement while failing to address the root causes of irregular migration. ACHR called the EU to focus on protecting refugees in Lebanon, increasing resettlement opportunities, and ensuring voluntary returns only when conditions in Syria are genuinely conducive while avoiding support for policies that exacerbate human suffering and migration risks.



WHAT HAPPENS AFTER THE

DEPORTATION OF REFUGEES FROM LEBANON?

EXPOSING THE FORCED DEPORTATIONS OF SYRIAN REFUGEES AND THEIR HANDOVER TO SYRIAN AUTHORITIES

#### **STATEMENTS**

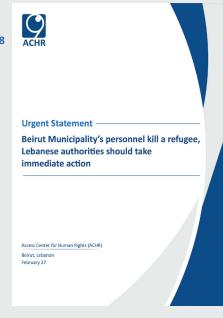


# Press Release on the Report "WHAT HAPPENS AFTER THE DEPORTATION OF REFUGEES FROM LEBANON?"

ACHR conducted a press release relevant to the report "What happens after the forced deportation of refugees from Lebanon?" which revealed the massive increase in forced deportation and arbitrary arrests of Syrian refugees along with other forms of abuses during a large-scale security campaign. ACHR called for accountability, urging investigations into potential coordination between Lebanese and Syrian authorities, while holding the UNHCR and international community responsible for ensuring refugee protections and halting support that enables human rights violations.

# Beirut Municipality's personnel kill a refugee, Lebanese authorities should take immediate action<sup>8</sup>

ACHR condemned the killing of a Syrian refugee and the severe injury of another by a member of the Beirut Municipality's Guard Regiment on February 23 in the UNESCO area, describing it as a horrific crime and a violation of the right to life. ACHR called for an immediate investigation, accountability for those responsible, and an end to systemic abuses against refugees, emphasizing the need to uphold their rights and dignity.



- 7- https://www.achrights.org/en/2024/01/29/13401/
- 8- https://www.achrights.org/en/2024/02/27/13432/

# **Urgent Statement Lebanon Detains and Deports Refugee Doctors, Syrian Activists at Risk**<sup>9</sup>

ACHR condemned the detention of seven Syrian refugee doctors in Lebanon by Lebanese General Security who will face severe risks if they return to Syria, and their detention reflects a broader pattern of targeting refugees to pressure international support for Lebanon. ACHR called on Lebanese authorities to disclose the doctors' whereabouts, halt forced deportations, and uphold their obligations under international law, including the principle non-refoulement.

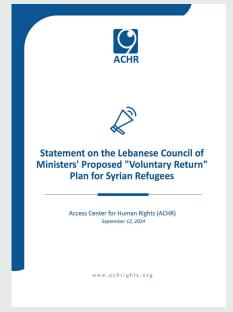
#### Statement on the Lebanese Council of Ministers' **Proposed "Voluntary Return" Plan for Syrian** Refugees<sup>10</sup>

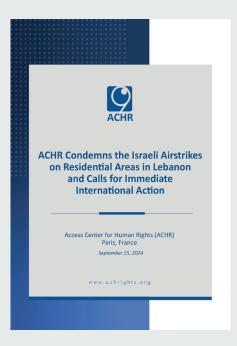
ACHR strongly opposed the Lebanese Council of Ministers' recent proposal for the "voluntary return" of Syrian refugees. ACHR highlighted the dangers refugees face in Syria, including torture and persecution, and criticizes Lebanon's failure to address the root causes of displacement or involve refugees in decision-making. ACHR urgently called on Lebanese authorities to halt forced deportations, comply with international law, and ensure refugees' rights and safety, advocating for dignified and voluntary returns only when conditions are safe.

#### **ACHR Condemns the Israeli Airstrikes on Residential Areas in Lebanon and Calls for** Immediate International Action<sup>11</sup>

ACHR condemned Israel's widespread airstrikes in southern Lebanon. ACHR expressed its solidarity with displaced civilians and called for equal access to shelters, healthcare, and essential services for all, including Syrian refugees, urging Lebanon to uphold its obligations under international law. The organization also called on the international community to address the humanitarian crisis, protect civilians, and ensure access to basic rights for all affected populations.







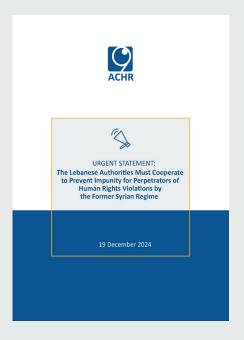
<sup>9-</sup> https://www.achrights.org/en/2024/07/04/13570/

<sup>10-</sup> https://www.achrights.org/en/2024/09/12/13669/

<sup>11-</sup>https://www.achrights.org/en/2024/09/25/13679/

#### The Lebanese Authorities Must Cooperate to Prevent Impunity for Perpetrators of Human Rights Violations by the Former Syrian Regime<sup>12</sup>

Following the fall of the Assad regime and the evidence of widespread human rights abuses it committed against Syrians, ACHR urged Lebanese authorities to prevent fleeing Syrian officials from evading justice and to cooperate in ensuring accountability for human rights violations, emphasizing the need for transitional justice for victims and their families.



#### **JOINT STATEMENTS**

#### **Lebanon: Seeking Justice for Migrants**<sup>13</sup>

On the occasion of the "Global Day of Commemor Action" on February 6th, local and international civil society organizations united in a call to remember the injustices against those who have died and gone missing while attempting to cross seas and borders globally including Lebanon. These organizations also called on Lebanese authorities and the international community to ensure thorough investigations, uphold migrants' rights, provide support, and create safe migration alternatives to address the root causes of this humanitarian crisis.

#### Respect International Law in EU-Lebanon Migration Deal<sup>14</sup>

The signatory organizations urged the Lebanese authorities and the EU to uphold international law by refraining from forcibly returning refugees to Syria, where unsafe conditions persist. They also urged the EU to focus on protecting refugees in Lebanon, increasing resettlement opportunities, providing adequate funding for refugee and host communities, and ensuring support for UNRWA to address the humanitarian crisis.

<sup>12-</sup>https://www.achrights.org/en/2024/12/19/13835/

<sup>13-</sup>https://www.achrights.org/en/2024/02/06/13423/

<sup>14-</sup>https://www.achrights.org/en/2024/05/02/13453/

#### Egypt: Immediately and unconditionally release prominent political activist Mohamed Adel<sup>15</sup>

The signatory organizations demanded the immediate and unconditional release of Mohamed Adel, a prominent Egyptian activist who has been arbitrarily detained for five years solely for exercising his rights to freedom of expression and peaceful assembly. The organizations also called on Egyptian authorities to end the arbitrary detention and prosecution of all individuals targeted for peacefully exercising their human rights.

#### Hundreds of thousands of Syrian refugees at imminent risk of deportation<sup>16</sup>

The signatory organizations urged Lebanon to immediately halt forced deportations of Syrian refugees and reverse its recent draconian measures. Donor countries, particularly the EU, were called to ensure their financial assistance was not used to facilitate these deportations and to increase support for refugee and host communities while resettling more Syrians abroad.

#### The Lebanese government must urgently and immediately cease the forced deportation of Syrian refugees and adhere to its international legal obligations<sup>17</sup>

The signatory organizations expressed deep concern over Lebanon's recent measures to deport Syrian refugees to unsafe areas in Syria, as well as the parliamentary session on 15 May 2024, which shifted focus from EU aid to recommending immediate deportations. The organizations called on Lebanon to immediately halt forced deportations, respect its legal and moral obligations, and ensure the protection of asylum seekers within its borders.

#### A Joint Statement by Syrian Civil Society Organizations and Victims' **Associations Welcoming the Paris Criminal Court's Ruling to Sentence** Three High-Ranking Syrian Security Officials to Life Imprisonment in the Dabbagh Case<sup>18</sup>

The signatory organizations urge Syrian civil society organizations and victims' groups welcomed the historic ruling of Paris Criminal Court which sentenced three high-ranking Syrian officials to life imprisonment for complicity in crimes against humanity and war crimes, the first trial in France to hold Syrian officials accountable for atrocities committed during the Syrian conflict. The organizations considered this ruling a crucial step toward justice and accountability while expressing hope for a future where Syrians can seek justice in their courts as a foundation for lasting peace.

<sup>15-</sup>https://www.achrights.org/en/2024/05/09/13467/

<sup>16-</sup> https://www.achrights.org/en/2024/05/17/13483/

<sup>17-</sup>https://www.achrights.org/en/2024/05/24/13505/

<sup>18-</sup>https://www.achrights.org/en/2024/06/06/13535/

#### **World Day for Refugees and UN Day for Victims of Torture Joint Statement:** Lebanon must end practices of refoulement and torture<sup>19</sup>

On World Refugee Day and the International Day in Support of Victims of Torture, the signatory organizations called on Lebanon to halt the forced deportation of Syrian refugees and to investigate all instances of torture and ill-treatment, in line with international obligations. The organizations urged Lebanon to amend its Anti-Torture Law, ensure fair trials for torture cases, and allocate sufficient resources to the National Human Rights Commission, while calling on international partners to ensure aid does not contribute to human rights abuses and to increase resettlement quotas for refugees.

#### **Escalation of Threats and Violence Against Syrian Refugees in Turkey:** An Urgent Call to Protect Human Rights<sup>20</sup>

Following the increase in documented violent attacks against Syrian refugees in Turkey, Syrian civil society organizations urged the Turkish government to uphold its commitments to human rights, adhere to the principle of non-refoulement, and protect refugees from violence and discrimination while calling for international support to ensure their safety and dignity. They emphasized the need for comprehensive solutions, including refugee integration and combating hate speech, and stressed that Syria remains unsafe for returns due to ongoing human rights violations.

#### Joint statement: Stop the violence against Syrian refugees! 17 civil society organizations condemn the recent escalations against Syrians in Turkey and call for protection<sup>21</sup>

In response to the surge in violent attacks against Syrian refugees in Turkey, the signatory organizations called on the Turkish government to implement integration policies, ensure refugee safety, and avoid declaring parts of Syria safe for returns, while advocating for justice for victims and increased resettlement opportunities for Syrians.

#### Open Call for a Ceasefire in Gaza, Lebanon and Israel and End to Impunity amid a Spiralling Humanitarian Catastrophe and Escalating Regional Conflict<sup>22</sup>

The signatory organizations urgently called on UN member states to secure an immediate ceasefire in Gaza, Lebanon, and Israel, and to end the impunity enabling Israeli forces to commit atrocities. The organizations demanded an end to arms transfers, unhindered humanitarian access, protection of civilians, the release of hostages, and independent investigations into war crimes, emphasizing that failure to act risks further eroding international norms and perpetuating violence.

<sup>19-</sup> https://www.achrights.org/en/2024/07/08/13578/

<sup>20-</sup> https://www.achrights.org/en/2024/07/11/13607/

<sup>21-</sup> https://www.achrights.org/en/2024/10/24/13732/

<sup>22-</sup> https://www.achrights.org/en/2024/11/19/13785/

#### Global Coalition of NGOs Call for Immediate Ceasefire in Lebanon<sup>23</sup>

The signatory organizations urgently called for an immediate ceasefire following the Israeli strikes on Lebanon. They also demanded a restriction on arms transfers to Israel, a surge in humanitarian aid, and condemned attacks on protected persons and UN institutions to prevent further devastation.

#### POLICY AND ADVOCACY PROGRAM



The Access Center for Human Rights (ACHR) actively participates in legal and political advocacy to influence public policy changes, support accountability measures, and promote justice, and drafts and submits complaints to the United Nations Special Procedures. ACHR is an advocate for refugee issues as a member of local alliances such as the Working Group for Persons Affected by the Syrian Crisis (PASC) and international organizations like Refugee Protection Watch (RPW), a network of European, Lebanese and Syrian institutions advocating for the rights of Syrian refugees.

#### **EUROPE MISSION**

As part of its international advocacy efforts, the Access Center for Human Rights (ACHR) participated in the 8th Brussels Conference on "Supporting the Future of Syria and the Region", held on April 30, 2024. During the conference, several topics related to Syria and Syrian refugees were discussed, including the implementation of UN Security Council Resolution 2254, health and education challenges, and the importance of providing basic services for refugees.

Moreover, in May 2024, ACHR held four advocacy meetings within the Refugee Protection Watch (RPW) coalition with decision-makers in Germany and France. In Germany, two meetings were held; the first meeting was held with members of the German Bundestag from the German Green Party, where ACHR presented within RPW coalition and addressed the situation of refugees in Lebanon. The second meeting was held with a representative of the German Federal Foreign Office, where the coalition discussed the security campaign against Syrian refugees and irregular migration to Europe.

Finally, two meetings were held in France with the Research Department within the Ministry for Europe and Foreign Affairs and other representatives. During these meetings, a comprehensive explanation was provided about the violations and challenges, and reservations were expressed about the Lebanese European agreement for its failure to include protection conditions. Officials expressed concern about the escalating threats facing Syrian refugees and stressed the need to keep Syria as an unsafe area for return.

#### **US MISSION**

The US mission at the end of October and beginning of November 2024 raised awareness of ACHR's profile and work through engagement with a wide breadth of actors including US policymakers, the UN, human rights actors, civil society, think tanks, organizations and donors. ACHR colleagues took 16 meetings over the mission period and deepened longstanding partners as well as engaged with new strategic partnerships of collaborations on advocacy and policymaking. Over the trip ACHR identified actors that were able to best offer ACHR training support, amplify advocacy messages, compliment ACHR research and collaborate on future proposals.

A significant and substantive form of impact was several briefings provided by ACHR colleagues to US policymakers and UN colleagues on the specific challenges and needs of Syrian refugees in Lebanon and the human rights violations during the widescale Israeli bombardment of Lebanon.

As such, this type of advocacy impactfully provided key context for the audience whilst also ensuring that the voices of Syrian refuges and their stories were heard with the aim of drawing attention to the critical for support for many important issues. This contributed to their knowledge of the situation, filled key knowledge gaps and aimed to better influence US and UN policy to the betterment of their refugee issues their human rights. In one instance, ACHR was able to confirm that key messages were brought to the attention of policy makers working at the Department of State.

The US trip also helped ACHR colleagues better understand and assess available mechanisms and avenues to pursue justice and accountability in the US context and better finetune US policy arguments. For instance, on the trip ACHR colleagues were better able to engage on issues such as the Global Magnitsky sanctions, Leahy law, and other visa restriction options.

#### **WEEKLY NEWS**

In alignment with its strategic objectives to raise awareness about human rights violations, the Access Center for Human Rights (ACHR) introduced the "Weekly News" at the start of 2023. This initiative highlights the most significant breaches against Syrian refugees in Lebanon as reported in the media. The weekly newsletter aims to deliver prompt and professional coverage of critical issues that may not receive sufficient attention in ACHR's regular publications or are underrepresented in mainstream media. By disseminating accurate and timely information, ACHR ensures that the public and human rights advocates stay informed about pressing refugee concerns.

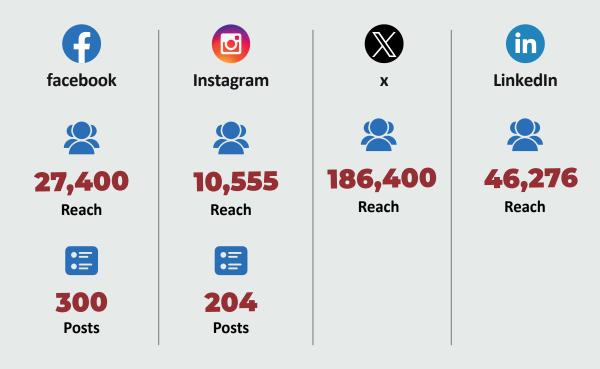
Throughout 2024, ACHR published 52 editions of the Weekly News, featuring an average of 8 news items per week, totaling 400 news items for the year. These newsletters addressed a wide range of human rights violations experienced by Syrian refugees, including major incidents reported in the media, updates from field teams, monitoring of hate speech, discriminatory actions by both official and unofficial Lebanese entities, and key developments affecting refugee lives.

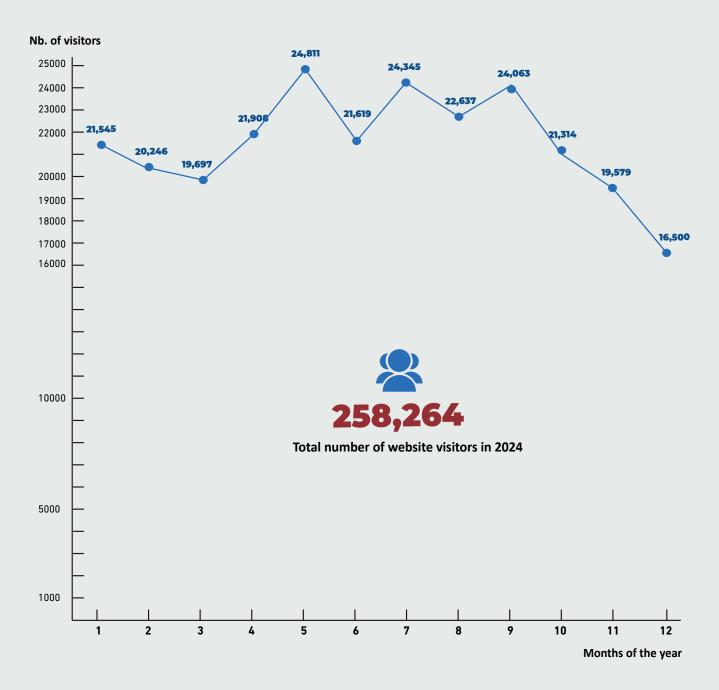
The Weekly News played a vital role in strengthening communication with the media, civil society organizations, and the refugee community, increasing awareness and drawing greater attention to refugee issues. Furthermore, the newsletters served as a platform to amplify refugee-related news and their struggles, encouraging greater engagement and solidarity from stakeholders and individuals dedicated to addressing refugee challenges.



#### **ACHR'S PRESENCE ON SOCIAL MEDIA AND WEBSITE**

In 2024, the Access Center for Human Rights accomplished an improvement in performance outcomes relevant to digital presence and reach. All ACHR's accounts received significant growth and increased audience engagement. These figures reflect ongoing efforts to enhance digital presence and community interaction. Below are the performance details for 2024.





These results demonstrate the effectiveness of ACHR's strategic plan to boost its online presence and community engagement. ACHR's digital impact extends beyond sharing information, to create an interactive community that raises awareness and encourages dialogue on human rights and refugee issues.

#### **ACCOUNTABILITY PROGRAM**



The accountability stream of ACHR aims to use ACHR internal resources, research and partnerships to build its own capacity to pursue legal avenues of accountability. This works to maximize ACHR's direct agency with regards to this work and begin to build institutional memory. The formation and strategic direction of this new stream is in itself a success and has fed into other areas of the organizations work and deepened its impact.

Internally, the accountability work has led to desk research, internal briefings and internal guidance that supports ACHR's internal understanding and capacity. Further, an assessment of ACHR's internal violations database and its usefulness for accountability work has led to this work stream aiming to fill key gaps that would be needed to pursue legal case work. Externally, the accountability work stream has fed into more strategic advocacy, key messages, policy statements, joint statements which makes messaging more impactful with various audiences.

Lastly, the accountability stream has led to the pursuit of at least one case being submitted to a national government body, the type of submission necessitates that the government in question reassess a policy that has the potential to change an actor's behavior and positively impact the human rights of Syrian refugees in Lebanon.

#### **IMPLEMENTED POLICIES**



#### **Code of Conduct**

ACHR adheres to strict conduct rules to ensure the safety and dignity of all individuals it deals with.



### **Safeguarding Policy**

ACHR is committed to safeguarding all individuals, particularly children, vulnerable adults, and beneficiaries of its services, from harm, abuse, neglect, and exploitation. ACHR has a zero-tolerance policy for any form of abuse, ensuring that all complaints and concerns are addressed in a timely, confidential, and survivor-centered manner.



#### **Complaints Policy**

ACHR offers an effective system for submitting complaints, ensuring all feedback and complaints are heard and addressed seriously and transparently.



#### **Financial Policy**

ACHR follows precise financial and regulatory policies to ensure transparency and integrity in all its financial transactions.



#### **Anti-Sexual Harassment Policy**

ACHR implements a comprehensive policy against sexual harassment to ensure a safe and respectful work environment for all workers and those dealing with the center.



#### **Cybersecurity and Digital Hygiene Policy**

To ensure the security, integrity, and confidentiality of ACHR's cloud-based systems digital infrastructure, safeguarding sensitive data and communication systems against cyber threats.



#### **Procurement Policy**

To ensure that all purchasing decisions align with our mission to fight impunity, advocate for refugee rights, and support human rights. This policy applies to all staff, contractors, and partner organizations involved in procurement on behalf of ACHR.



#### **Anti-Corruption and Bribery Policy**

ACHR adopts a strict policy against corruption and bribery to ensure the integrity of all its operations.



#### **Security Protocols**

ensure the safety and security of all ACHR staff, volunteers, and partners working in high-risk environments. These protocols outline preventive security measures, emergency response procedures, and evacuation plans to mitigate security risks and ensure the protection of personnel in volatile areas.



#### **Risk Management Policy**

provide a structured framework for identifying, assessing, and managing risks that could impact the operations, reputation, and financial integrity of ACHR.

#### SUPPORT AND FUNDING

#### ACHR thanks its donors for their support.















**Total Expenditure:** 243356 EUR **Total Grants Received:** 195290 EUR

#### **ACHR MEMBERSHIPS**





















ACCESS CENTER FOR HUMAN RIGHTS (ACHR) Centre d'accès pour les droits de l'homme

**TOGETHER FOR HUMAN RIGHTS** 

